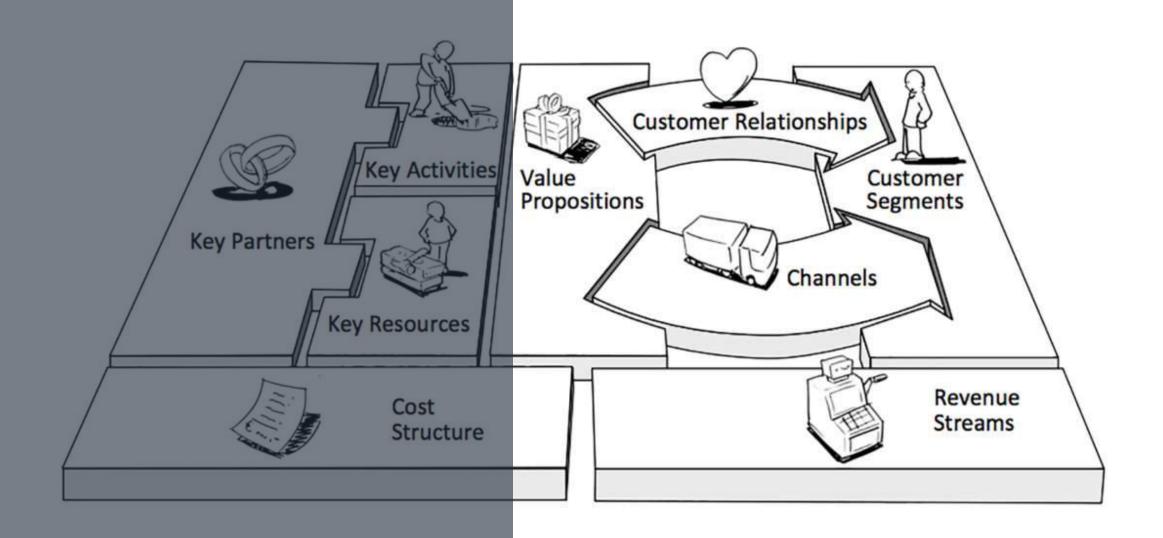
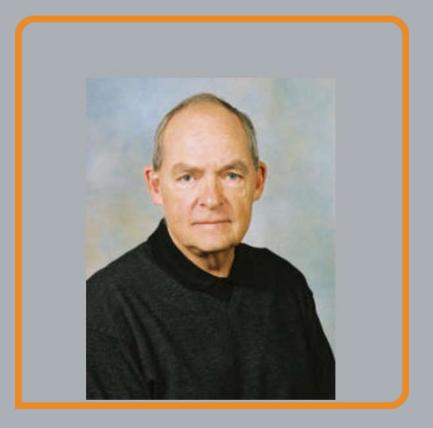
Entrepreneur: Sales and marketing

Strategies for how to build your company from idea to market





Adapted from 'Business Model Generation', Alexander Osterwalder, Wiley 2012, www.businessmodelgeneration.com Licensed under a Creative Commons Attribution-ShareAlike 3.0 Unported License.



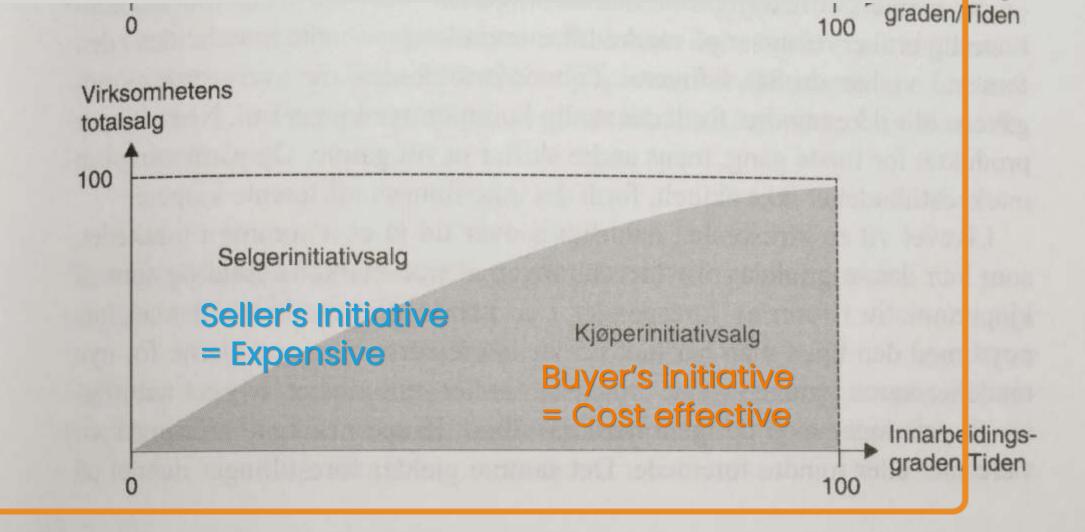


What did Otto say?

ıg vil raden . Lai eget ligere lel av år det umet i høy dess diffe-

0

Ytter



be dings-

Universal analysis?

Ves, the most **Important choices Judget And Contract Contract**





So <u>you</u> can find the right answers unique to your idea or business?

Expectations

- Sales & Marketing strategy: There is no one-size-fitsall template
- Today: Analytical approach to identify the most feasible growth strategy and technology platform for your business, based upon
 - 1. Differences between typical B2C and B2B buyer's journeys
 - 2. The «Job-to-be-done»: Marketing, sales and customer service
 - 3. Technology stack (CRM)



Program

18:30 Registration and networking

- 18:45 Welcome remarks, by Inger Tone Ødegård, Stavanger Chamber of Commerce
- 18:50 How to build a sales and marketing strategy that helps your startup company to grow?
- 19:30 Break and making new business friends.
- 19:50 Case examples from other companies: Best practices for websites, digital marketing and sales
- 20:05 How to select the right technology stack (CRM) for sales and marketing.
- 20:20. Best practice in the audience, sharing experiences, by all
- 20:35 Individual questions and open discussions, by all.
- 21:00 Closing





Eirin Røsand

Digital marketer & Strategic Advisor

7 years experience from digital marketing for various companies.

Bachelor, Media Production. Master, International Marketing.

Connect on LinkedIn.

Mrore about Eirin.





Øyvind Jacobsen

Forretningsrådgiver og daglig leder

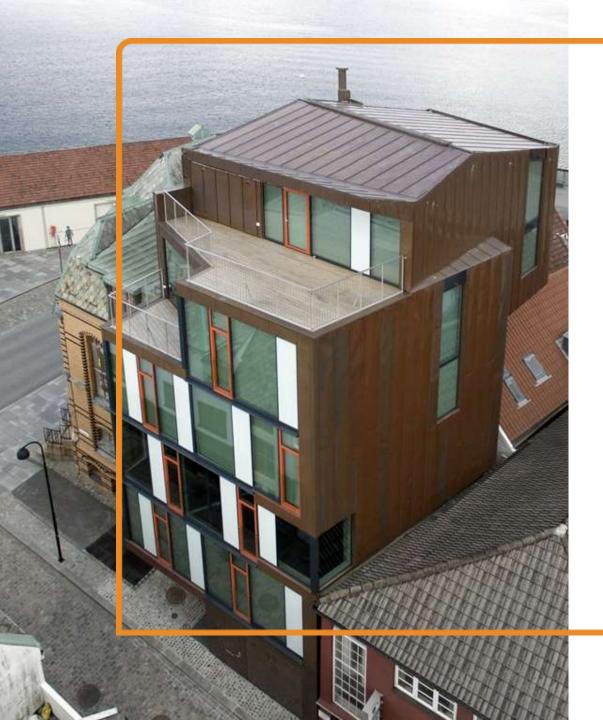
25 years experience from digital marketing, sales and innovation in travel, tech and energy industry.

Master, International Marketing and Leadership.

Connect on LinkedIn.

Mer om Øyvind.





Leadify's existence is based upon a simple observation:

- People have fundamentally changed the way we live, work and buy services and products. Still, many companies do marketing and sales just like before

We work with small, medium and large companies within energy, technology, manufacturing industries - Together, we innovate their marketing, sales and customer service

Leadify delivers end-to-end strategies, solutions and services: Websites, inbound marketing, sales and customer service

Together with HubSpot (US), we offer one of Norway's leading strategic capacities and the world's leading technology platform in our industry.









What is...

- Marketing is...
 - ...an action taken to bring attention to a business' offerings
- Sales is...
 - ...the activities that lead to the selling of products or services in exchange for money
- Service is...
 - ...the support you offer that helps customers have a great experience using your product or service



A good Sales & Marketing strategy is your guide to...

1. Get attention from your target audience!

E

- 2. Sell to your best fit prospects
- 3. Make your customers happy

∧
\prec
75
\sim



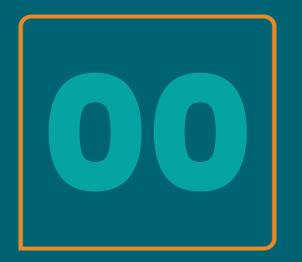


Do NOT start with selecting tools!

Martech Map an initiative by Finis marter & SMortech Tribe

2022 Marketing Technology Landscape May 2022

Advertising & Promotion	Content & Experience	Social & Relationships	Commerce & Sales	Data	Management
Degloy & Programmation			Neurop Littl 0 <t< td=""><td>Multiplier Performance L'Attriation 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>Agin & Leen Maragem 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td></t<>	Multiplier Performance L'Attriation 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Agin & Leen Maragem 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
		Correctly & Revents	0		
				Carboarts Cata Validation Carboarts Sata Validation Commerce Sata Validation Commerce Sata Validation Commerce Sata Validation Sata Validation Sata Validation Commerce Sata Validation Sata Validation Sata Validation	
Seenth & Social Adventuring				Note Note <td< td=""><td>Product Managem</td></td<>	Product Managem

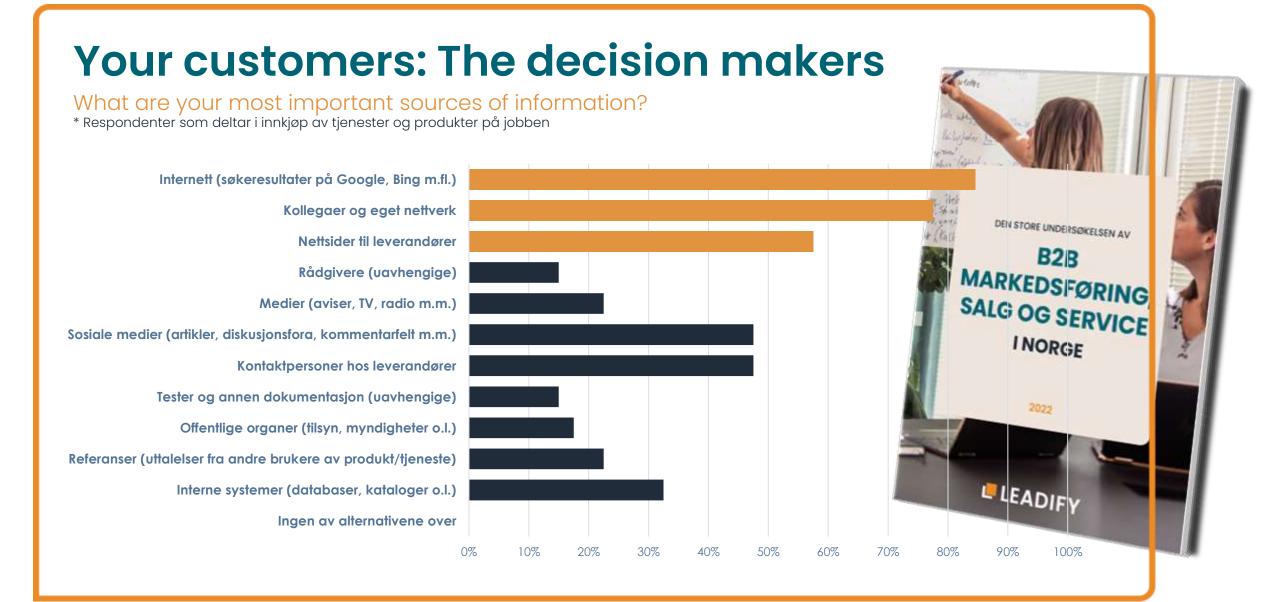


Start with the customer!

Sales prior to the internet

- The customers had to talk to a sales rep

Mad Men: Nixon Meeting, Red In The Face



Sales today - after the internet - Customers do not want to speak with a sales rep before they have to

You: The sales rep

"Hva synes du er vanskelig i salg" (flervalg) Finne nye prospects (potensielle kunder) DEN STORE UNDERSØKELSEN AV Komme tidlig nok inn i kundens kjøpsprosess (riktig timing) B2B MARKEDSFØRING, Få kunden til å forstå fordelen med vårt produkt/tjeneste SALG OG SERVICE Identifisere riktige kontakter (personas) hos bedriften INORGE Bygge gode relasjoner (komme på innsiden) Få lov til å levere tilbud (kvalifisere seg som tilbyder/leverandør) 2 222 Vinne avtalen (closing) Vet ikke/ikke relevant LEADIEV 0 % 10 % 20 % 30 % 40 % 50 % 60 % 70 % 80 % 90 %

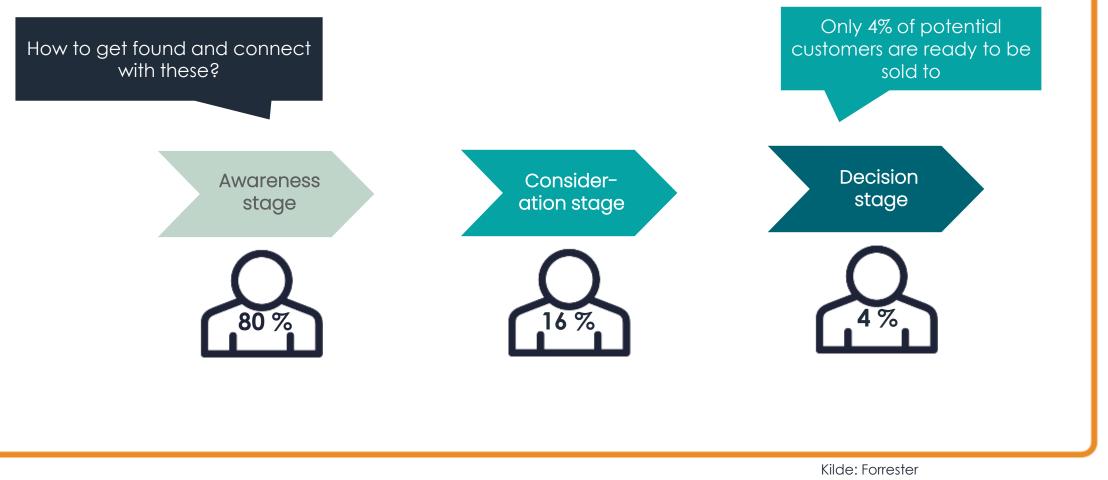


Tough times?

- 1. 90 % of decision makers do not respond to cold calls
- 2. 30 % block all ads (smart phone/browser ad blockers)
- 3. 60 90 % of buying processes starts with a search
- 4. 75 % of searches are generic '[how to...]', 15% '[product]' and 10% brand '[XYZ]')
- 5. 70 % has a preferred solution/approach *before* they talk to a sales rep

Kilde: Accenture, Google

- Challenge No.1: Connect with prospects and customers throughout their buyer's journey





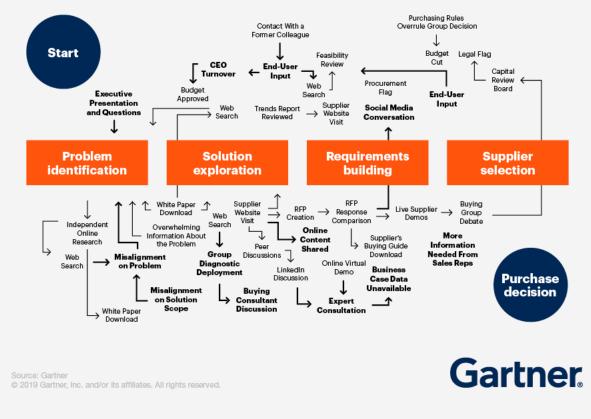
Short story:

Sell the way people buy

Customers have gone digital. You'll need a strong digital presence to get found, become trusted and sell better to your future customers.

B2B buying journey

Illustrative





How to build a sales and marketing strategy that helps your startup company to grow? The multi-billion question

How to help customers find you?

...over and over again?



SIEMENS

Rexroth Bosch Group

Treatment of

ZOTC

Sp tlight

LEADIFY

-

Mad Men: Nixon Meeting, Red In The Face

master

IN

INAY BUBATURE

Seminars? Webinars? Social business events?

Sales meetings?

Cold calling?



Ir dia. IndianOil. Bound Together with Boundless Energy

When it comes to working for the country, our energy knows no bounds. Serving the nation — come rain or shine, in war and peace, throug

and peace, through triumphs and tribulations ..

From the smallest village to the largest metro...india believes in IndianOil.



ng & Distribution • Pipeline Transportation • Research & Development Technology Spatiane Refrochemicals • Gas Marketing • Exploration & Production • Green Fuels: CNG, LNG, Auto Gas (LPG), Ethanol-Stendor Patro, Bit-diesel, Hydrogen-CNG

Social media?





Website?

PROPULSION FOR THE FUTURE

Servogear is a leading manufacturer of C offshore vessels and yachts. Our tailor m thrust.

ontrollable Pitch Propeller Systems for high-speed vo de solutions provides our customers with a unique po

vorkboats, fast ferries, combination of speed and

BARD

PRODUCTS

CONTACT

Program Leie Tou



Produksjon Folk på huset



Rural Tapes + support: Torsdag 01.12.2022, kl.20:00

Hele programmet



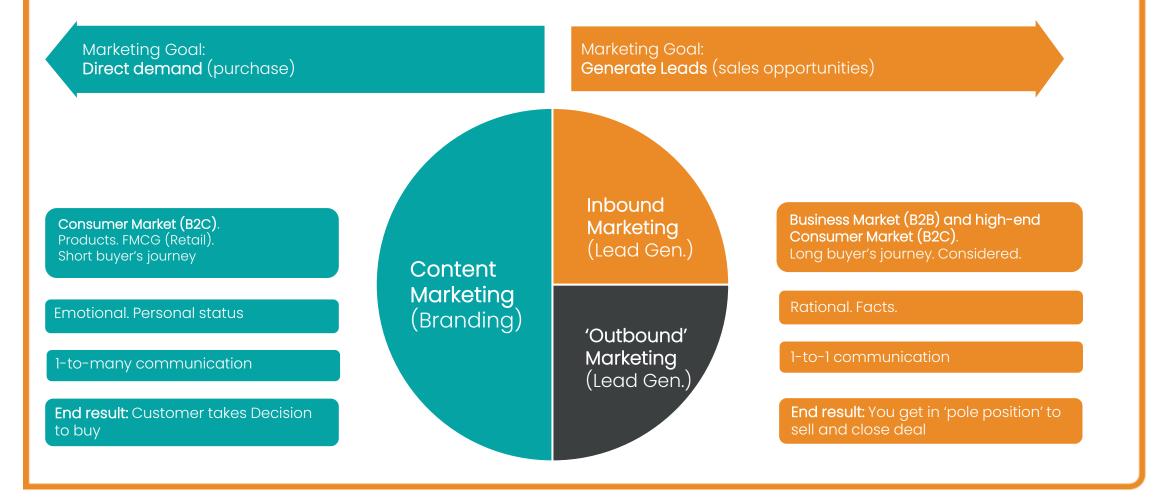
NÅ KAN DU SØKE OM ØVINGSLOKALE PÅ TOU

På Tou jobber vi med å muliggjøre ideer, skape nye referanser og impulser, tilrettelegge for samarbeid og gi I set a second a set from the second second

You will (probably) need them all

Your strategy is how you put them together to match the way people buy

1. What is your ultimate Marketing Goal?





2. How does your customer's buyer's journey look like?

Small everyday purchases Impulse/habit based	Consumer Products High interest Information and emotion based Shorter buying process	Long-term high interest Information based. Repeated/ Continous purchase	Low Interest Information based Repurchase/ Continous purchase	Short-term high interest Information based one-time purchase
Small purchases on B2B Grocery and kiosk trade (FMCG)	B2C products: E-commerce, clothing, shoes, sports, books, electronics	B2B niches: Software, hardware, industrial service and equipment suppliers. B2C niches: Car, boat etc.	B2B niches / projects: Industrial consumables and services - banking, insurance, pension, debt collection, accounting, electricity	B2B projects: Real estate (purchase/lease), ships, engines, control systems, modules, infrastructure, building & construction B2C projects: House, cottage etc.
Very short customer journey. Buying process often habit- and emotion-based Branding based content marketing Webshop important	Inbound with personas and customer journey can provide very good support for brand building. Often short customer journeys. Paid digital marketing is very important. Blogging can work both to convert and to create loyalty / brand purchases.	«Classic» inbound marketing with personas, customer journey, blog, content offerings, conversion of leads will work very well. Can be enhanced with paid digital communication	Most of inbound works well, but can be supported by paid digital communication. Blog subscriptions will work where the industry has little digital content. Good content offers are central	Most of inbound works well, but blog subscriptions do not work over time. Personas and customer journeys' are central. Paid digital marketing is important

3. Digital sales and marketing strategy in 2023

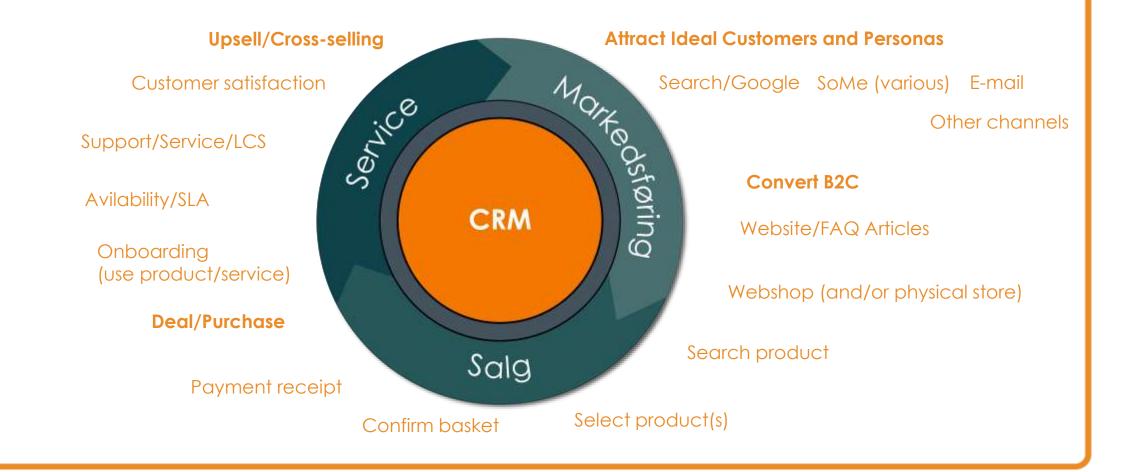






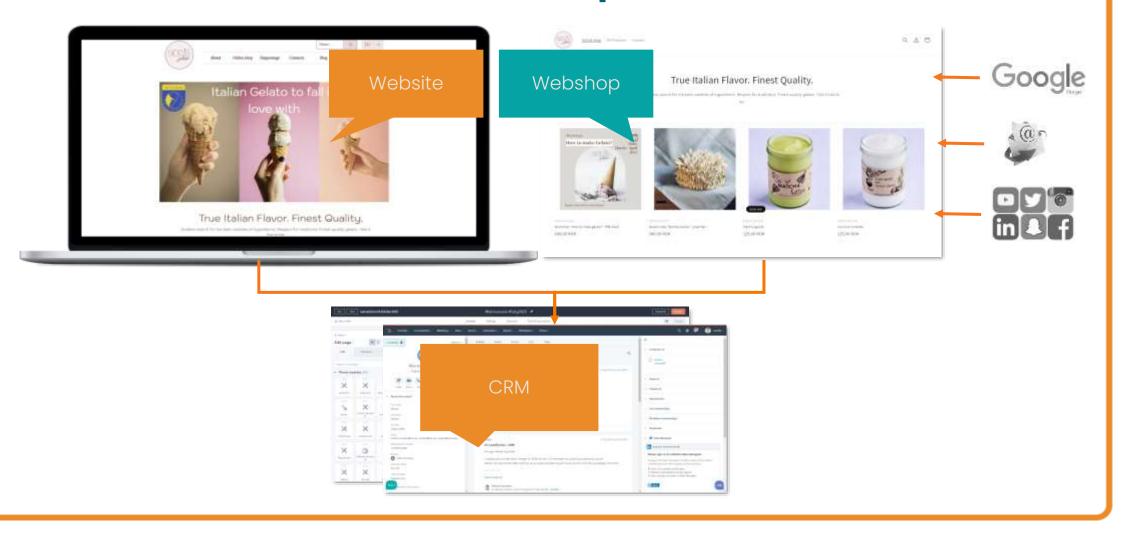
Best practices for websites, digital marketing and sales

B2C: Work to be done (Path to purchase)





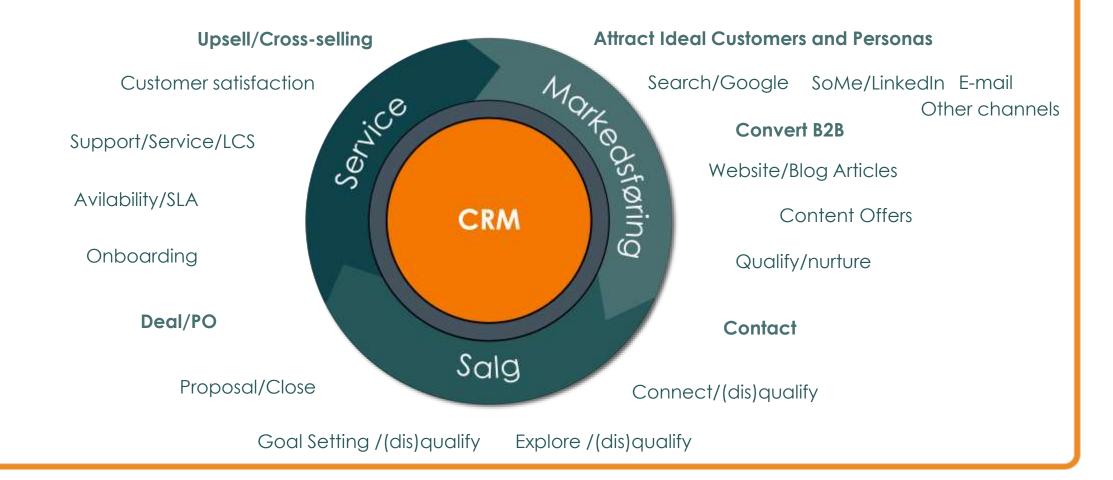
B2C: Website with webshop





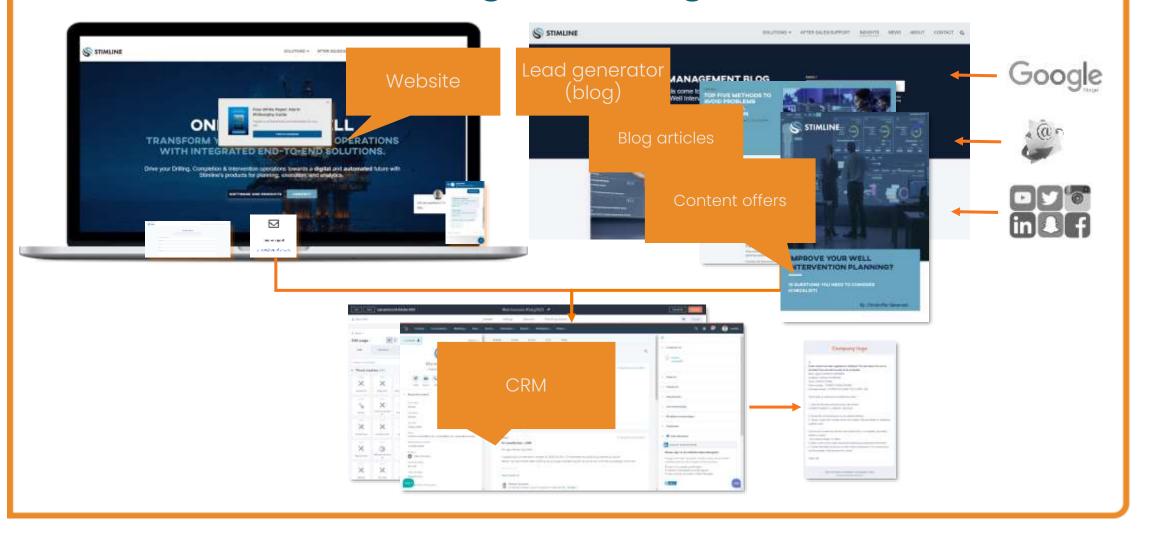
B2B: Work to be done (Path to purchase)

- Goals and Processes through your digital buyer's and customer journey



LEADIFY

B2B: Website with blog for lead generation to sales







B2C Examples - Webshop and/or physical store

Tou Scene

Program Leie Tou



0 U

Meny

LEADIFY

Produksjon 🛛 Folk på huset

01. 12.22

Rural Tapes + support: Skykula Torsdag 01.12.2022, kl.20:00 Les mer

Hele programmet

Kjøp billett

NÅ KAN DU SØKE OM ØVINGSLOKALE PÅ TOU

På Tou jobber vi med å muliggjøre ideer, skape nye referanser og impulser, tilrettelegge for samarbeid og gi

Helmer Te og Kaffe

Hem Nimbulk Omous Konole 🖓 🔕



LEADIFY

Siddis Gelato





True Italian Flavor. Finest Quality.

 \odot

Endless search for the best varieties of ingredients. Respect for traditions. Finest quality gelato - like it has to be.

IKEA

		🔤 Klikk og hent fra 49,-	D Ubegrenset bytte- og returrett	① Last ned IKEA-appen		
≡ Meny	Q Hva ser du etter?				۵	名 Heit Logg inn eller regi ♡ 🛆
	Produkter Rom Inspirasjon Jul på IKEA					Skriv postnummer 🔲 Velg varehus



Finn julegaver til dem du er glad i

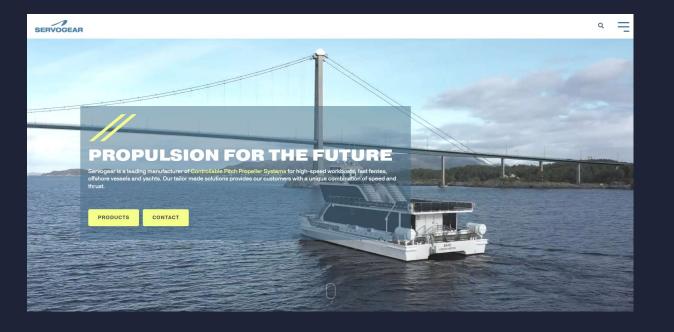




B2B Examples - Blog for lead generation

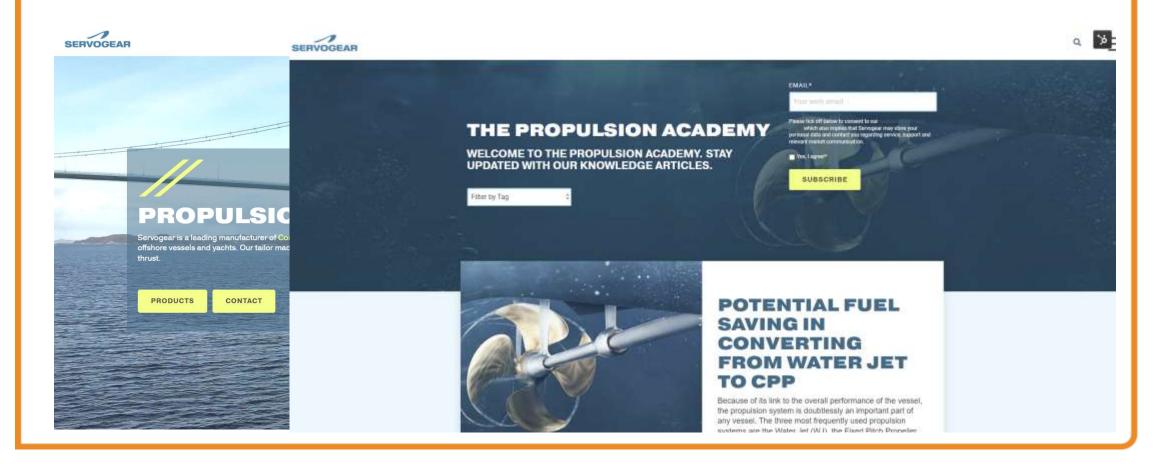
Website and blog for B2B

- «They ask, you answer»
- Help customers through their buyer's journey, until they are ready to talk with a sales rep





A great website and blog/webshop can become your best, digital sales rep - 24/7/365



LEADIFY

The Drilling Rig Optimization Blog

CO RACT

SEARCH

Future Production solves you challenges

future PRODUCTION A/S

Fired of one size fits all? Ask Future Production to help you improve your

operational efficiency

Contact us









Increasing Safety With ADS in Emergency LMRP Disconnect Situations

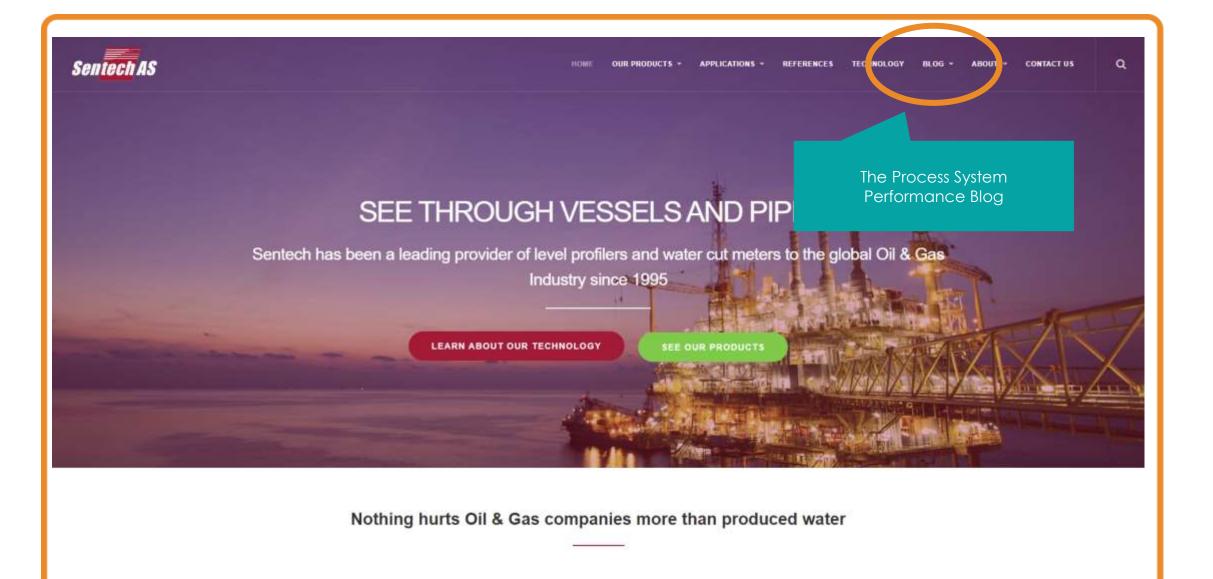
September, 13 2022 Oystein Christensen

The oil and gas industry is continuously evolving, and expectations to efficiency, safety and environmental awareness continue to increase. In...

Road More

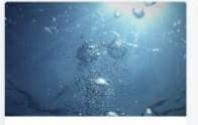
Pros and Cons of Standard vs Tailor-











Water Cut Meter for FPSOs and Deep-Water Applications

As Nobel Prize winner in Economic Sciences, Paul Krugman, stated – Productivity isn't everything.....



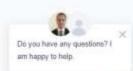
Easy Oil is Gone - Stay Ahead of the Problems and Competition

The lifespan phases of a typical hydrocarbon field can be suparated into 3 phases - the early...



4 Criteria You Must Consider Before Selecting a Water Cut Meter

Separating water from oil and gas has been done since we started drilling for oil.







Digital Well Management Blog

INTELLIGENT INTERVENTIONS

AUTOMATICALLY

Transform Well Intervention and Completion Operations with Innovative Software and Products.







DIGITAL WELL MANAGEMENT BLOG

Where Energy professionals come to increase their knowledge within planning and execution of Well Intervention and Completion operations.

EMAIE*	
Youry	vork ann

AFTER SALES/SUPPORT

SOLUTIONS *

Please tick off below to consent to our cocking and princy policy which also implies that Stimline may store your personal data and contact you regarding aervice, support and relevant market communication.

INSIGHTS

NEWS

ABOUT

CONTACT Q

Yes, I agree!*

SUBSCRIBE

Filter by Tag 💲



TOP FIVE METHODS TO AVOID PROBLEMS DURING WELL INTERVENTION

Well Interventions are becoming a focus for energy companies looking to maximize the production of existing wells in times where environmental concerns over drilling new wells are increasing.





«They Ask, You Answer»

DLUTIONS - AFTER SALES/SUPPORT INSIGHTS NEWS ABOUT CONTACT Q

LEADIFY

5 MIN READ

TOP FIVE METHODS TO AVOID PROBLEMS DURING WELL INTERVENTION

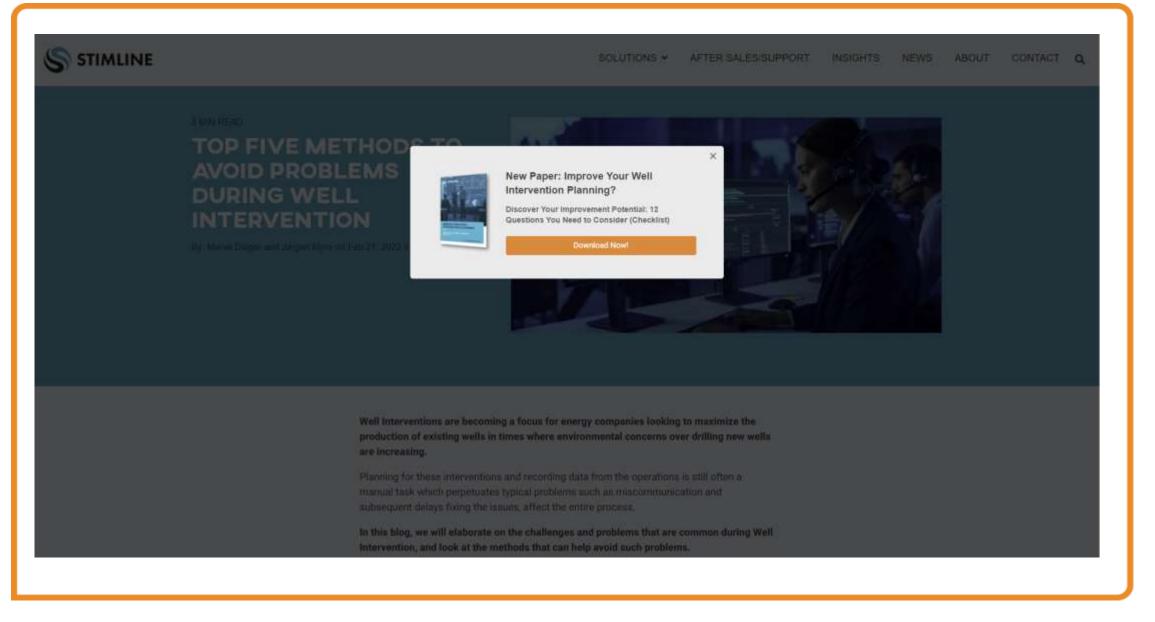
By: Marve Dulger and Jargen Myte on Feb 21, 2022 9 01 59 AM



Well Interventions are becoming a focus for energy companies looking to maximize the production of existing wells in times where environmental concerns over drilling new wells are increasing.

Planning for these interventions and recording data from the operations is still often a manual task which perpetuates typical problems such as miscommunication and subsequent delays fixing the issues, affect the entire process.

In this blog, we will elaborate on the challenges and problems that are common during Well Intervention, and look at the methods that can help avoid such problems.





STIMLINE

SOLUTIONS V AFTER SALES/SUPPORT INSIGHTS NEWS ABOUT CONTACT Q

Signal to Sales Rep.

Discover your improvement potential

Well interventions are becoming more of a focus for energy companies looking to maximise the production of existing wells in times where environmental concerns over drilling new wells are increasing.

Planning for these interventions is still often a manual task. This document investigates how digitalisation of the process can reduce planning time and significantly reduce errors from use of unapproved data.



Furthermore, the document explores three methods which can be used to improve Well Intervention planning:

- + Continuous Improvement Cycles
- Digital Work Processes
- Collaborative solutions

Finally, the checklist includes 12 important questions to determine your improvement potential within well intervention planning.

FREE DOWNLOAD:

EMAIL*

four work emia

DIGITAL WELL MANAGEMENT BLOG EMAIL SUBSCRIPTION (ENGLISH) OINSTANT

· WEEKLY

MONTHLY

Presser fors of particle to consent to our content and privace policy which also replace that Direction may also explore personal data and contact you reperify service, suggest and research market communication.

Visit i dorreit*

BOWNLOAD



How to select the right technology stack (CRM) for sales and marketing?

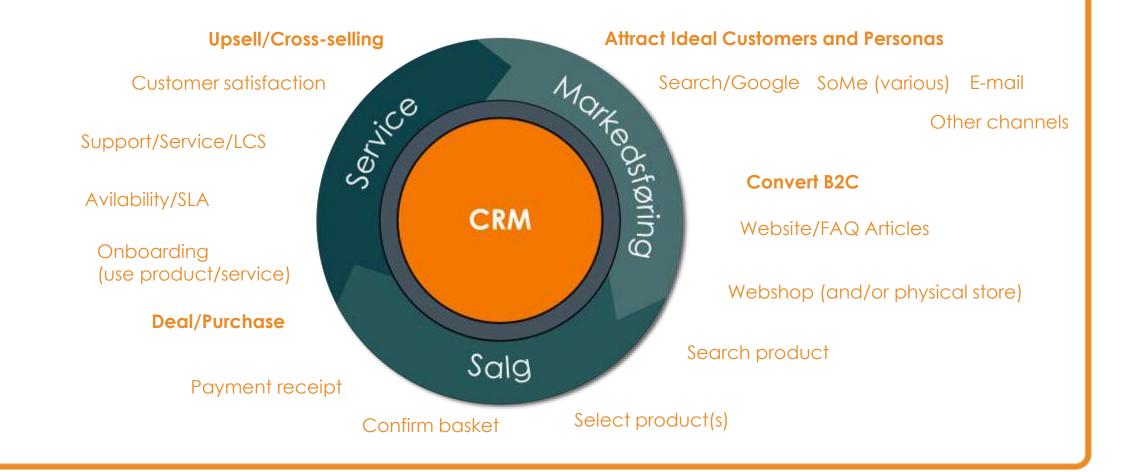
NOW you can start looking at tools 🙂

Martech Map an initiative by Thiefmarter & SMortech Tribe

2022 Marketing Technology Landscape May 2022

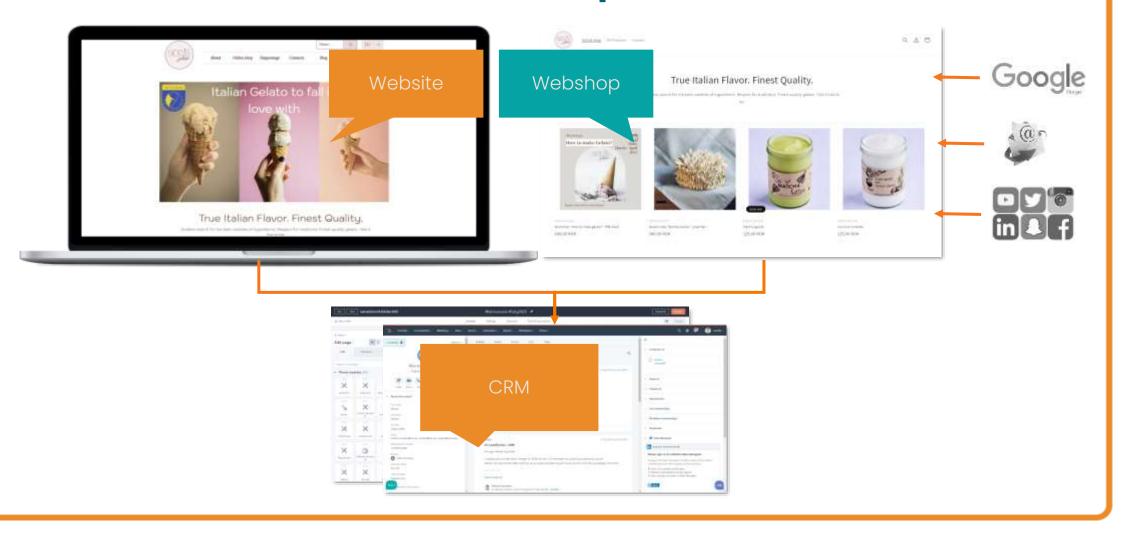
Advertising & Promotion	Context & Experience	Social & Relationships	Commerce & Sales	Duta	Management
Outputsy & Programmass Advertising Image: State S			Head, Pouring Littl Image: State of the state of t	Data Markening Analysis Performance Libration	Managertanti Apire 5 con Managerer Collection of a second
RetroCorpt 4		Alternary Lyndra Christian Contract Lyndra Christian <td></td> <td></td> <td>Control Control C</td>			Control C
		••••••••••••••••••••••••••••••••••••		Carbonetti & Data Visadinatae Carbonetti & Carboneti & Carbonetti & Carbonetti & Carbonetti & Carbonetti &	
Seenia & Social Ashermany					Product Manageme Product Manageme Product Manageme Product October Product October Product October Product October Product October Product Manageme Product Manageme Product October Product October Product October Product October Product Manageme Product Manageme Product Manageme Product October Product October

B2C: Work to be done (Path to purchase)





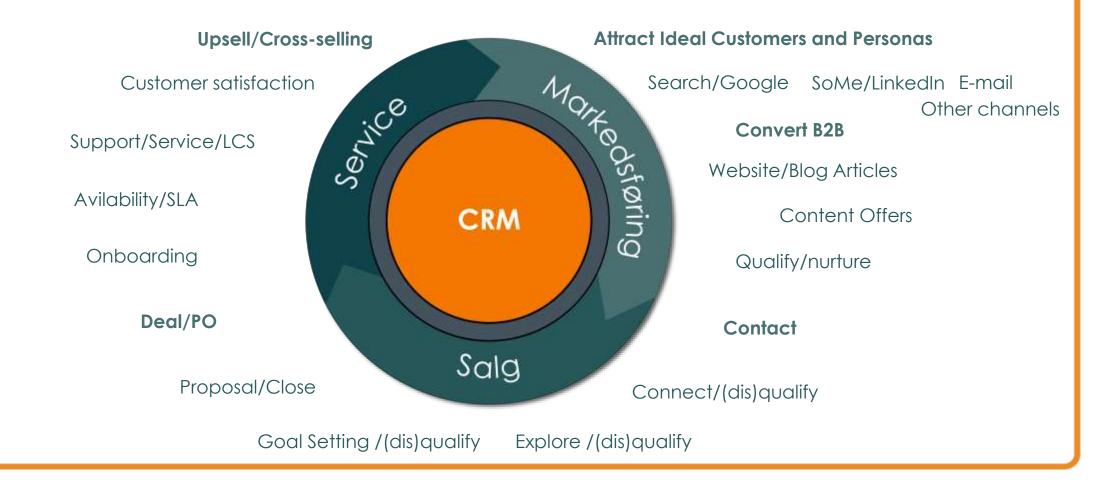
B2C: Website with webshop





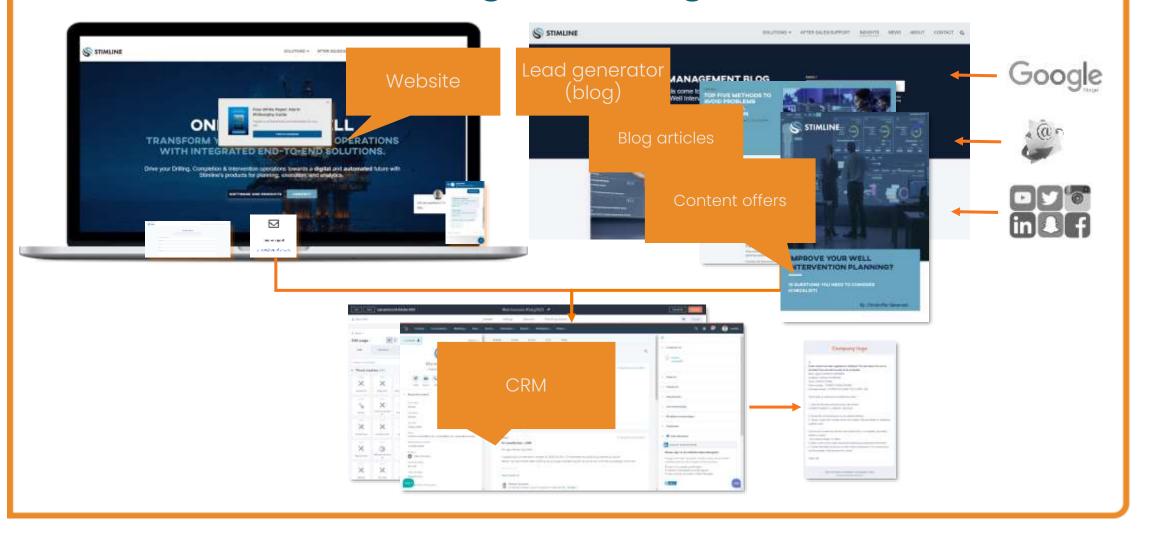
B2B: Work to be done (Path to purchase)

- Goals and Processes through your digital buyer's and customer journey



LEADIFY

B2B: Website with blog for lead generation to sales







One example to get the job done



HUBSPOT CRM PLATFORM

Powerful, not overpowering

Finally, a CRM platform that's both powerful and easy to use. Create delightful customer experiences. Have a delightful time doing it.



Dontacts - Conversations - Marketing -	Sales - Service - Automati	an - Reports -	
ead Generation +			Add report
Contacts created	New contacts by source	Lifecycle stage totals	Marketing qualified leads by original source
*	OFFLINE SOURCES	LEAD	*
	444	69	
		4 3.75%	
*	Blog post total views	Landing page total	
#	brog post total views	Landing page total	
	VIEWS	VIEWS	
	50,812	428,376	X

Want to chat about HubSpot? I'm here to help you find your way.

The CRM Platform Your Whole Business Will Love

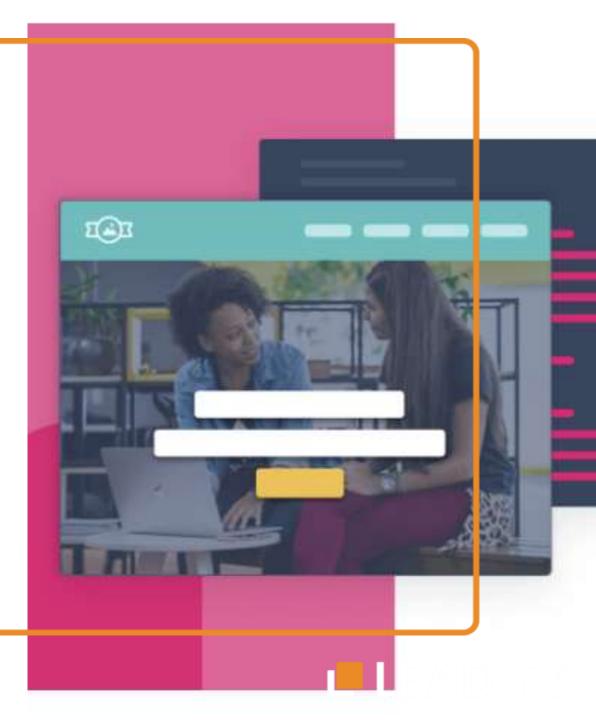
Website in HubSpot CMS

Content Management System

• Software to create and operate professional websites Content management software that's flexible for marketers, powerful for developers, and gives your customers a personalized, secure experience.

Features

- Includes hosting, flexible themes, dynamic content, dragand-drop page editing, memberships, and more
- All powered by a CRM platform that allows you to build seamless digital experiences for your customers.

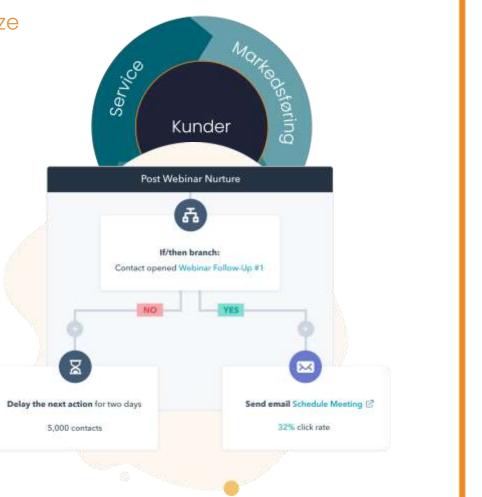


Marketing hub

Attract Attention - Convert More Leads - Report & Customize

• All your marketing tools and data — all under one roof Marketing software to help you attract the right audience, convert more visitors into customers, and run complete inbound marketing campaigns at scale — all on one powerful, easy-to-use platform.

- Features
- Attract visitors through blogging, social media, ads, and more
- Convert visitors into customers with landing pages, email, marketing automation, ABM, and more
- Track ROI with revenue attribution reporting. All powered by the customer data in your CRM to enable personalization at scale





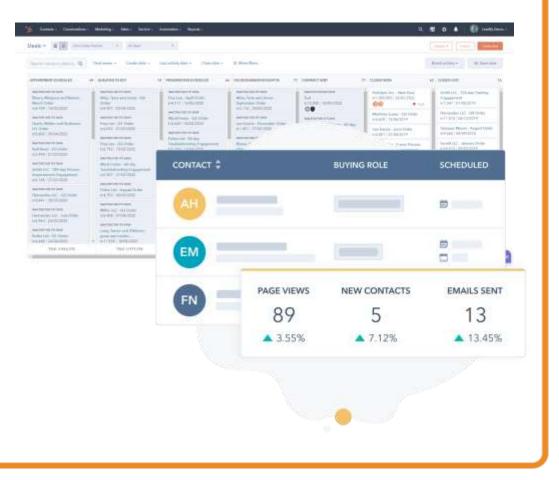
Sales hub

Start Conversations - Deepen Relationships - Manage Your Pipeline

• Your sales process in one place, finally

Powerful sales software to help teams close more deals, deepen relationships, and manage their pipeline more effectively – all on one connected platform.

- Features
- Includes a fully featured sales CRM, sales engagement tools, quote and CPQ functionality, reporting and analytics, and more
- The ability to seamlessly integrate with more than 1,160 tools in HubSpot's App Marketplace.





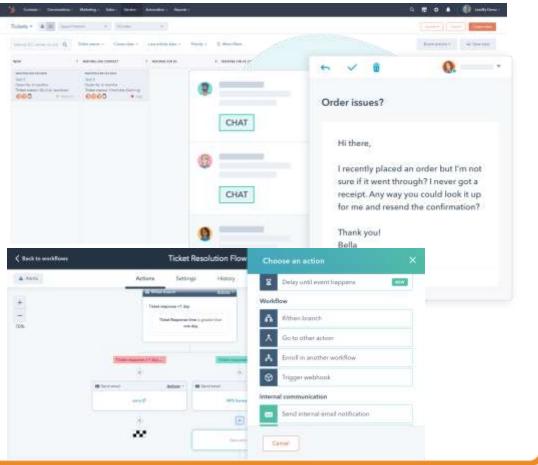
Service hub

Deepen Customer Relationships - Connect to the Front Office- Drive Team Efficiency

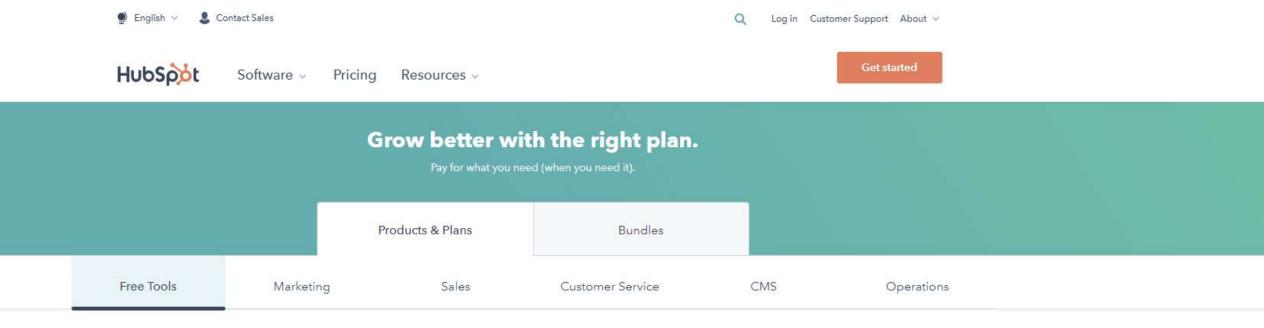
- The Service Tools You Need to Put Customers First
- Customer service software that helps you deepen customer relationships, connect to the front office, and drive team efficiency. Service Hub is easy to use and connected to HubSpot's full CRM platform to help you deliver authentic service and put the customer first.

Features

- Includes conversational tools, a shared inbox, help desk automation
- Knowledge base functionality, customer feedback and custom surveys, reporting, a customer portal, playbooks, and more
- All powered by a CRM to give your business one unified view of each customer interaction



LEADIFY

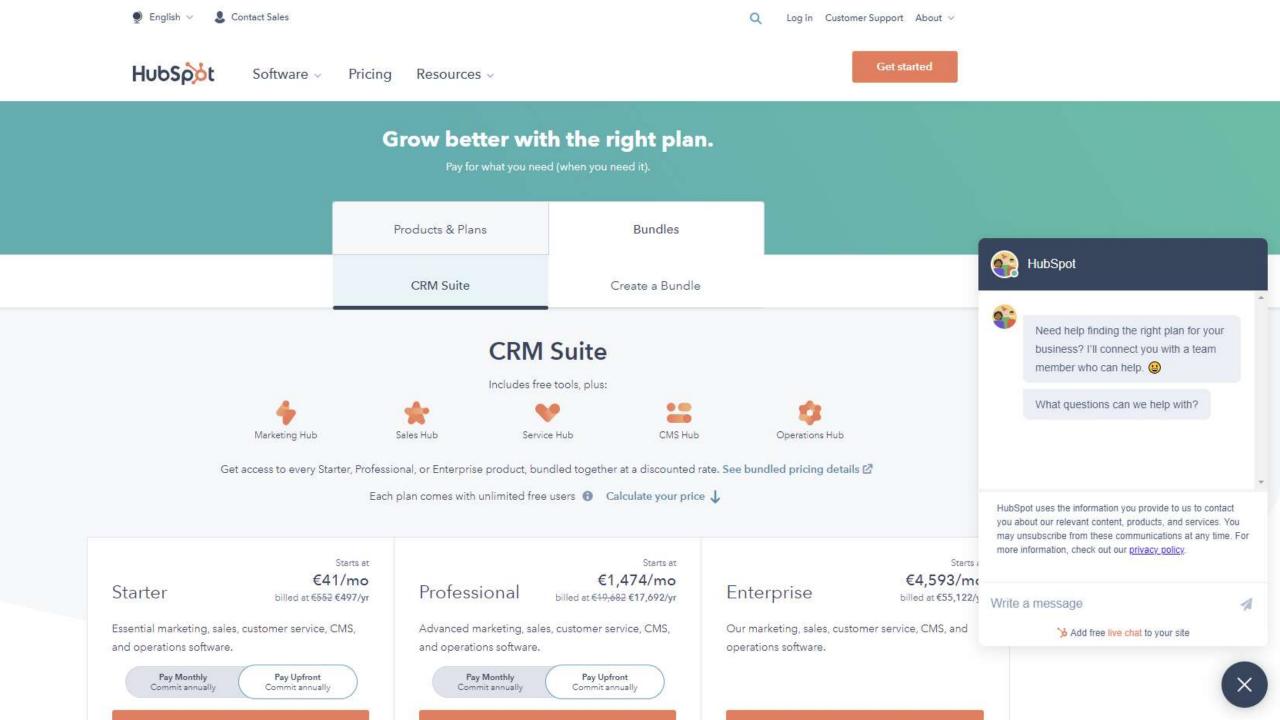


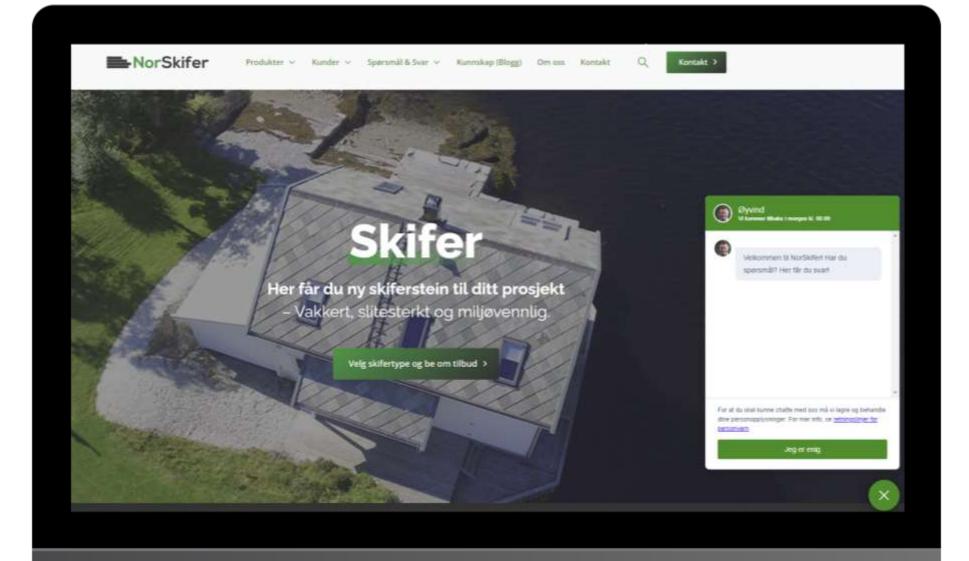
Start growing today with HubSpot's free tools.

Get access to all of HubSpot's free marketing, sales, customer service, CMS, and operations tools.

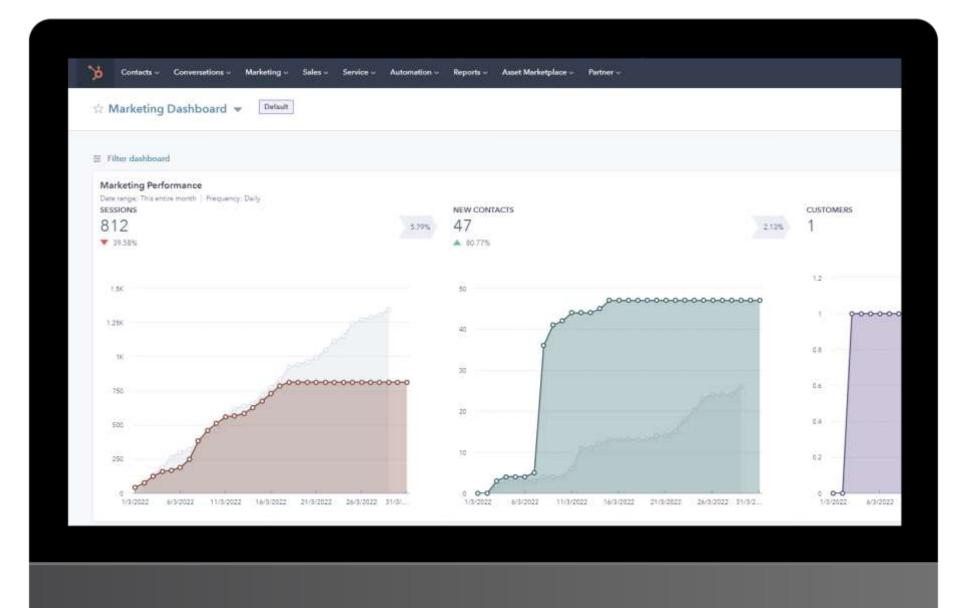
Get started free

FREE MARKETING TOOLS:	FREE SALES/CRM TOOLS:	FREE SERVICE TOOLS:	FREE CMS TOOLS:	FREE OPERATIONS TOOLS:	Need help finding the right plan
✓ Forms	✓ Live chat	✓ Ticketing	✓ Drag-and-drop editor		for your business? I'll connect
✓ Email marketing	✓ Conversational bots	✓ Calling SDK	✓ Mobile optimization	✓ Data sync	you with a team member who can help.
✓ Ad management	✓ Team email	✓ Email scheduling	✓ Blog	✓ Historical sync	
✓ Landing pages	✓ Customizable quotes	✓ Live chat	✓ Standard SSL certificate	 Default field mappings 	
✓ Shared inbox	✓ Calling SDK	✓ Shared inbox	✓ Website pages		

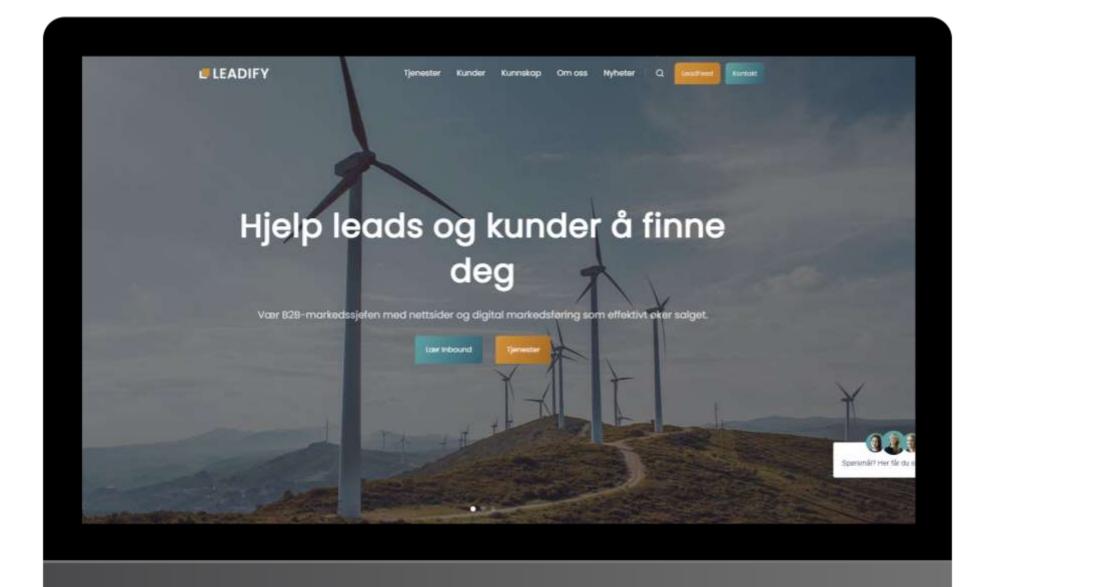




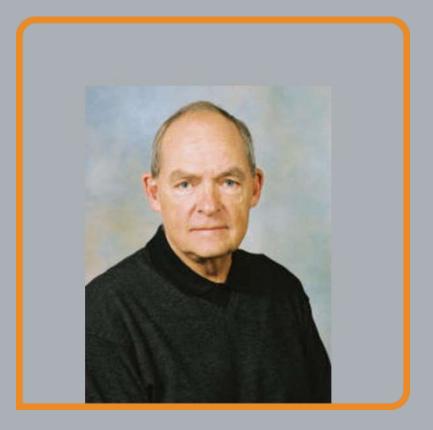










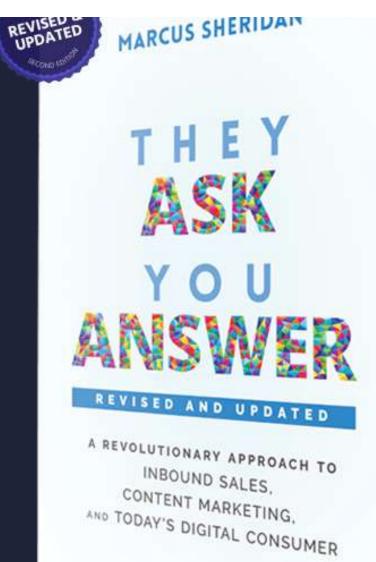




Ytter What Otto said be dingsgraden/Tiden 100 ıg vil raden Virksomhetens . Latotalsalg i eget 100 ligere lel av Selgerinitiativsalg år det umet **Seller's Initiative** Kjøperinitiativsalg i høy = Expensive **Buyer's Initiative** dess = Cost effective diffe-Innarbeidingsgraden Tiden 100 0

0

Bonus Tip!



WILFY

Any easy questions?

LEADIFY